

Fast Track to Successful Adoption of ViiMed

1

Provider Adoption → Patient Adoption Provider Benefits

- See more patients and save time by improving efficiencies
- Send secure video messages
- Manage high-risk patients with tracking/reporting tools
- Automate notification to care teams of patients' uncompleted tasks
- Automate patient education, protocols, and workflow
- Access ViiMed from anywhere, anytime, on any device
- Reduce unnecessary office visits, phone calls, emails



2

Motivate Your Patients

You are the Key Persuader to Patients' Health

- Use ViiMed from anywhere, anytime, on any device
- Send secure video messages to providers, avoiding unnecessary visits - or waiting on hold.
- Utilize valuable educational materials and archived communications.



3

Prescribe Login Credentials

- Most challenging aspect is to get the patient to enroll
- Enroll them on the spot
 - Prescribe the platform to the patient
 - Make the patients feel it is specific to them



Ensure Login Success

- Have patient login with smart phone
- Show accessibility of platform
- Complete sample task with patient to show the ease-of-use of the platform
- Use in-office desktop if patient does not have smart phone

4

Ongoing Adoption

- Respond to patients promptly
- Emphasize the promise of a quicker response time via the platform vs. phone
- Encourage patients to use platform instead of phone or email
- Create an on-hold recording as a promotion for the program
- Always promote the platform

5



Supported Browsers & Devices Mapped Out

